



DAIKIN MALAYSIA 95th YEAR ANNIVERSARY "Spin Buy Win" CAMPAIGN

Terms and Conditions for Campaign

The following terms and conditions (the "Terms and Conditions") shall apply to Daikin Malaysia 95th Year Anniversary "Spin Buy Win" Campaign (the "Campaign"). The Campaign comprises of two portions:

- Daikin Wheel of Fortune
- Daikin Lucky Draw

Eligibility:

1. The Campaign is open to the following:
 - a) all customers (end-users) aged above 18; and
 - b) Malaysian citizens and foreign citizens who are residing in Malaysia.
2. Employees of Daikin Malaysia, related companies and affiliates and/or the immediate families of such employees, dealers of Daikin Malaysia, sub-contractors or companies or any other party directly related to this campaign are not eligible to participate in the campaign.
3. Daikin Malaysia has the sole discretion to exclude any persons from participating in the campaign without any obligation to furnish any notice and/or reason.

Campaign Period

4. The Campaign is open from 10th October 2019 to 12th December 2019, both dates inclusive (the "Campaign Period").



Participation in the Campaign

5. Follow these 8 easy steps:
 - Go to the Daikin 95th Year Anniversary "Spin Buy Win" page and click "spin"
 - Enter your Name, Phone Number & Email address
 - Key in the TAC verification code that will be sent to your mobile number
 - Spin the wheel
 - An exclusive voucher code representing the prize you won will be SMS to you
 - Purchase a Daikin air conditioner from any Daikin authorized dealer
 - Register your Daikin air conditioner at the Spin Buy Win "redeem page" to redeem your prize and be entitled for an additional lucky draw!
 - A second SMS will be sent to you as a confirmation of your successful prize redemption and your entry for Daikin's "Spin Buy Win" Lucky Draw Campaign

6. The abovementioned Daikin air conditioner is eligible **ONLY for single split wall mounted models and purchased in complete sets** (include both the indoor and outdoor units) **within the Campaign Period.**

7. Participants shall register their personal and purchase details on the redemption page together with the voucher code to redeem the prize they have won from the Daikin Wheel of Fortune.

8. Participants have until the deadline of the campaign (12th Dec 2019 at 11:59pm) to **purchase AND register** their newly purchased Daikin air conditioner at the redeem page.

9. Participants are required to fully complete the correct and valid personal and purchase information in the registration fields required from the Daikin Wheel of Fortune spin and prize redemption page.

10. All details and particulars submitted before spinning the wheel and when redeeming the prizes must be accurate, true and complete. Any incomplete, inaccurate or false details and particulars provided by the Participants will render the entry void.



11. Each Entry submitted by the Participant should be made strictly in accordance with the terms and conditions herein, before the Entry shall be deemed eligible for the Campaign.

Prizes

12. There will be five Daikin Wheel of Fortune Prizes to be won and redeemed:

- a) 4- Star Hotel Stay Voucher (worth RM400)

- This vacation is valid until 15th December 2020.
- Travel must be booked at least three (3) months prior to the desired travel date. Your travel date must not be later than 15th December 2020.
- The complimentary accommodation provided in this voucher could be a hotel or resort. However, specific resorts CANNOT be requested. Please provide three (3) desired travel dates, at least two (2) weeks apart. Masterz Myind Sdn Bhd will GUARANTEE one of the dates within seven (7) working days. Customers are advised to confirm their stay before finalizing travel arrangements.
- This offer is valid throughout the year, excluding weekends (Friday and Saturday nights), school holidays and public holidays (all national and state holidays). However, upgrades are possible with a surcharge (from RM50 to RM 200 per night) should you wish to travel during this period.
- **A non-refundable booking fee (RM50) will be required at the time of booking.** This vacation voucher is valid for two (2) persons. Accumulations of vouchers for group bookings will not be entertained.
- This voucher or any part this voucher may not be redeemed for cash and has no cash equivalent either expressed or implied.
- You are allowed to make amendments to the name, changes of date or destination of the booking with a minimum advance notice of fourteen (14) days from the initial confirmed travelling date. A penalty of RM 100 per room will be imposed for any of the above changes.
- A refundable deposit may be required by participating resorts or hotels. Full details will be made available to you at the time of booking.

- b) 1 year extended warranty – excludes compressor (worth RM150)

- c) AKEMI Comforter (worth RM 499)

- d) ROCKYWEST Cabin Bag (worth RM259)

- e) Power bank (worth RM100)

13. There will be Forty (40) Lucky Draw winners picked during the Campaign period. Each winner will be entitled to win one of the following prizes:

- a) 10 x SMARTO air conditioner series
- b) 10 x FTKU air conditioner series
- c) 10 x FTKQ air conditioner series
- d) 10 x Daikin Air Purifier (MC70TVMM)



Prize Collection

14. **Daikin Wheel of Fortune Winners**

- I. Wheel of Fortune winners may win up to a maximum of two (2) prizes per phone number only on the Daikin Wheel of Fortune.
- II. The winners must produce the necessary information as required by Daikin Malaysia e.g. Name, Phone Number, NRIC or works permit pass, original purchase receipt corresponding with the Campaign entry upon the "redemption of prize" on the redeem page of the campaign.
- III. The Daikin Wheel of Fortune Prizes will be distributed to each respective winner via postage services and will be done **3 WEEKS AFTER** the prize redemption date of each participant.

15. **Daikin Lucky Draw Winners**

- I. Each Lucky Draw winner is only entitled to win one (1) prize regardless of the number of times the entries are drawn. In the event a participant's entry is drawn for more than one (1) time, Daikin Malaysia shall be entitled to disregard the second and subsequent draw and re-draw a winner.
- II. The winners will be selected at random, either by means of manual or computerized in any method as Daikin Malaysia may determine at its absolute discretion.
- III. The winners must produce the necessary proof of identity as required by Daikin Malaysia e.g. NRIC or works permit pass, original purchase receipt corresponding with the Campaign entry upon the prize collection.
- IV. The winners will be notified by Daikin Malaysia via telephone call according to the phone number registered by the Participants. If winners cannot be contacted, Daikin Malaysia reserves the right to re-draw one or, more winners as a replacement.



- V. All lucky draw prizes must be collected at Daikin Malaysia Sales & Service Sdn Bhd Headquarters or branches (depending on location) during standard operating hours. If the prizes are unclaimed after **one (1) month** of the announcement of winners, such prize(s) shall be forfeited and no compensation will be given in such circumstances.
 - VI. Daikin Malaysia accepts no responsibility for any tax or other liability that may arise from the prize winnings.
16. The Campaign prizes are non-transferrable, non-exchangeable and are not redeemable for cash, other prizes or any other products from Daikin Malaysia. Daikin Malaysia has the right to substitute any prize for a prize of equivalent value without prior notice or reason.

Personal information from Participants

- 1. Daikin Malaysia shall use and take care of any personal information Participants supply to it as described in its privacy policy and in accordance with data protection legislation. By participating in the Campaign, Participants agree to the collection, retention, usage and distribution of the personal information in order to process and contact the Participants about the Campaign entry, and for the purposes set out herein.
- 2. The information may be utilized in the following manners:
 - a) Details which consist of personal data provided by Participants may be used by Daikin Malaysia for the following purposes:
 - i) The processing of your Campaign Participants;
 - ii) The operations and process in this campaign;
 - iii) Updating our records about the Participants;
 - iv) Market research and statistical analysis and surveys with the aim of improving Daikin Malaysia products and services;
 - v) For advertising and promotional purposes; and
 - vi) For any purposes required by law or regulation.

- b) Daikin Malaysia may collect, use, disclose and share amongst themselves, Daikin Malaysia's agents and respective service providers, the Participants' personal data, including the photographs or audio-video or other recordings of these Participants ("Material") for publicity and/or use in advertisements across all media, including, without limitation, in Daikin Malaysia's publications, presentations, promotional materials on their websites, in its original or edited format, and whether to promote the Contest / Campaign or otherwise without further notification, remuneration or compensation.

- c) Other than those individuals and entities mentioned above, or as informed from time to time, your personal data will not be revealed by Daikin Malaysia to any other outsiders, unless Daikin Malaysia has required your permission to do so.

General Terms and Conditions:

- 3. By participating in the Campaign, the Participant is deemed to have accepted and agreed to be bound by the terms and conditions set out herein and any other instructions, terms and conditions that Daikin Malaysia may issue from time to time.

- 4. Daikin Malaysia shall not be liable to any persons in the Campaign for any injuries, losses and/or damages in respect of, in connection with and/or arising from the Campaign.

- 5. Daikin Malaysia reserves the right to video, photograph, record and/or publish any Participants' images and details for the purpose relating to the publicity of the Campaign without having to pay any fee or compensation to the Participants.

- 6. Daikin Malaysia reserves the right to vary and/or alter the term and conditions of the Campaign at any time without prior notification.



7. Daikin Malaysia's decision of the Campaign is final and no appeals or correspondence will be entertained. The Participants shall accept and abide by any and all decisions made by Daikin Malaysia.

8. In the event of any inconsistency between these terms and conditions and any brochures, marketing or other promotional materials or communications relating to the Campaign, these terms and conditions shall prevail.